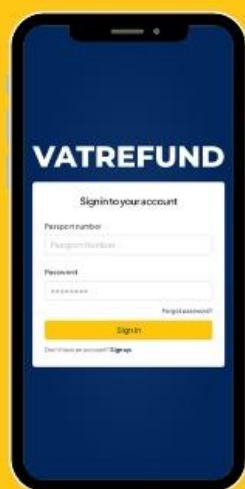


HOW TO GET VAT REFUND

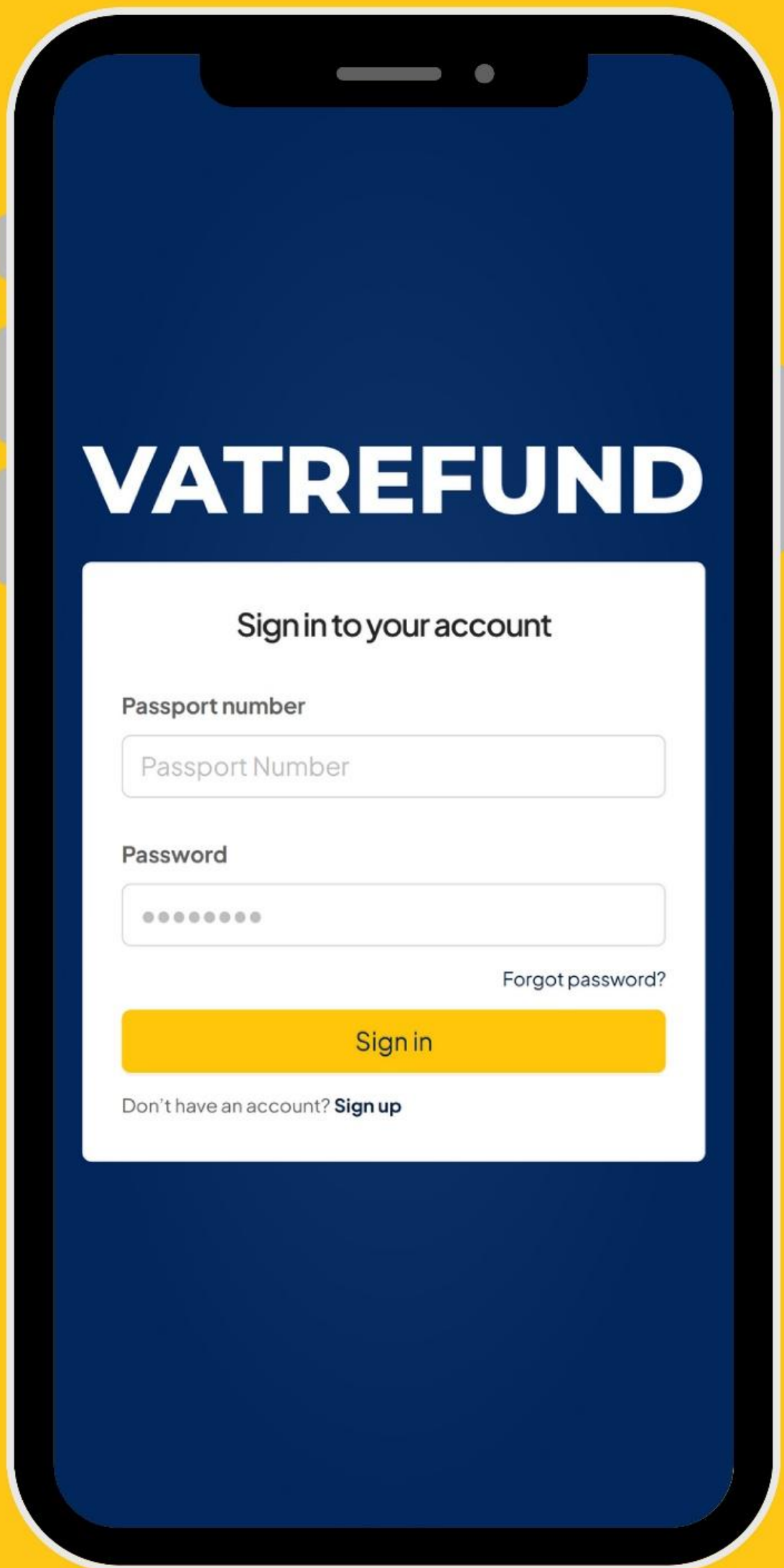


Purchase the goods and request the retailer (registered retailer) to capture your information for tourist refund



Follow the steps below to apply for a VAT refund

SIGN UP TO GET VAT REFUND



VATREFUND

Sign in to your account

Passport number

Password

[Forgot password?](#)

Sign in

Don't have an account? [Sign up](#)

REGISTRATION

STEP 1

VATREFUND

Sign in to your account

Passport number

Passport Number

Password

Forgot password?

Sign in

Don't have an account? **Sign up**

access to : <https://vatrefundapp.pajak.go.id/> and Click **Sign Up** to Register

fill in your name and Date of Birth and Click **Sign Up**

VATREFUND

Create new account

* Passport number

ABC1234567

* Date of birth

1973-11-

Sign up

Already have an account? **Sign in**

Copyright © 2024 Direktorat Jenderal Pajak.

VATREFUND

Name

PURIL MANDU

Nationality

JAPAN

Date of Birth

November 1973

Yes, it's me

No, it's not

Copyright © 2024 Direktorat Jenderal Pajak.

verify your identity and Click **Yes, it's me** if its correct **No, It's not** if its not

STEP 2

fill in your email, confirm it and Click **Register Now**

VATREFUND

* email
fukuakino@gmail.com ✓


* Confirm E-mail
fukuakino@gmail.com ✓

Register Now

Already have an account? [Log in](#)

Copyright © 2024 Direktorat Jenderal Pajak.

VATREFUND





**Successfully Registering
Your Account!**

Please follow the instructions in the email to complete your registration.

[Go Back](#)

Copyright © 2024 Direktorat Jenderal Pajak.

You Successfully Registering your account, check your email and follow the step to complete your Registration

 | 

VERIFICATION LINK


Hello, **FUKU AKINO**
You're receiving this email because your email address was used to sign up for a new account on our website.


Please click this link to proceed to the next step of the verification process:

VERIFY NOW

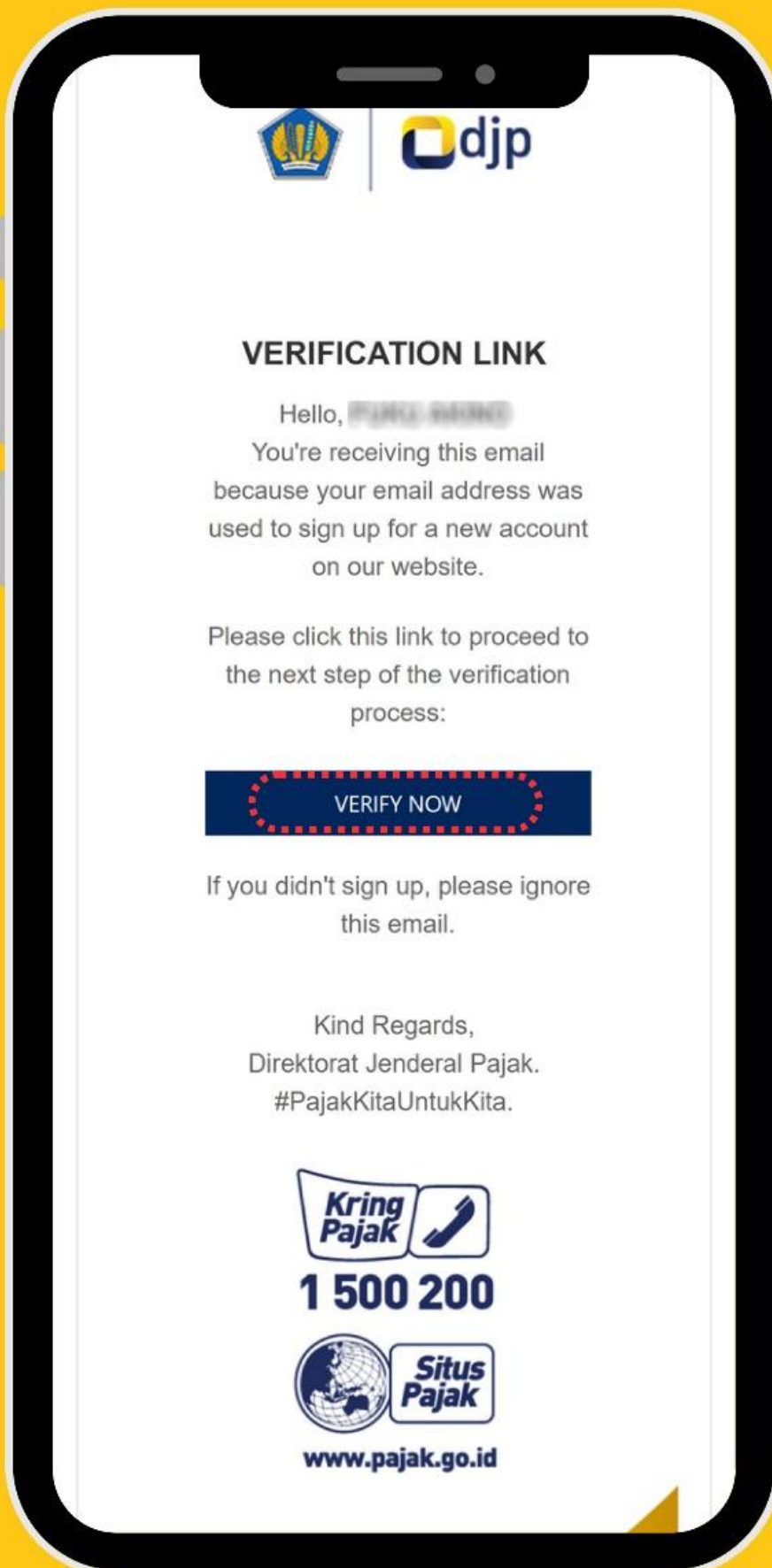
If you didn't sign up, please ignore this email.

Kind Regards,
Direktorat Jenderal Pajak.
#PajakKitaUntukKita.

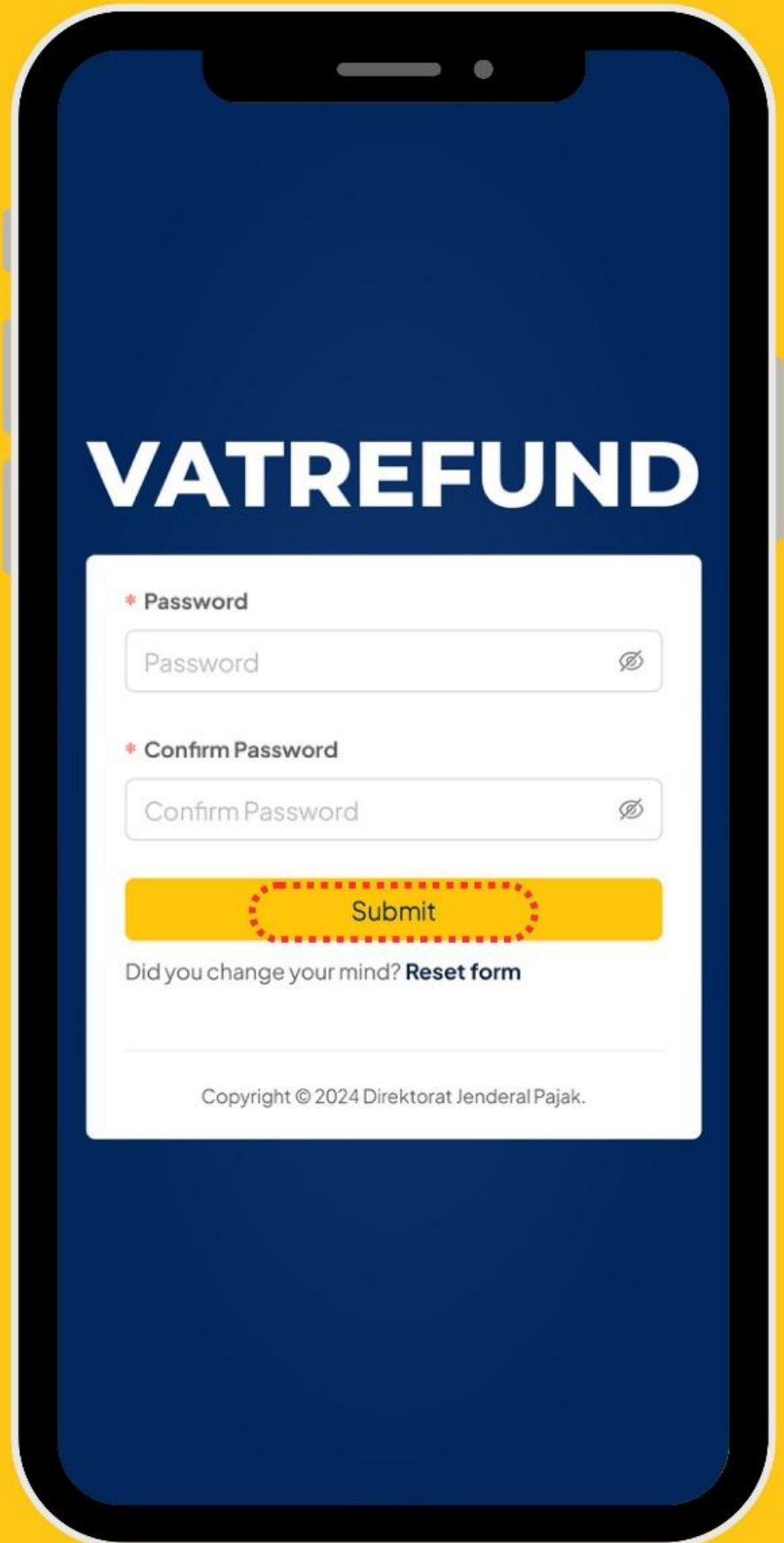

1 500 200


www.pajak.go.id

STEP 3

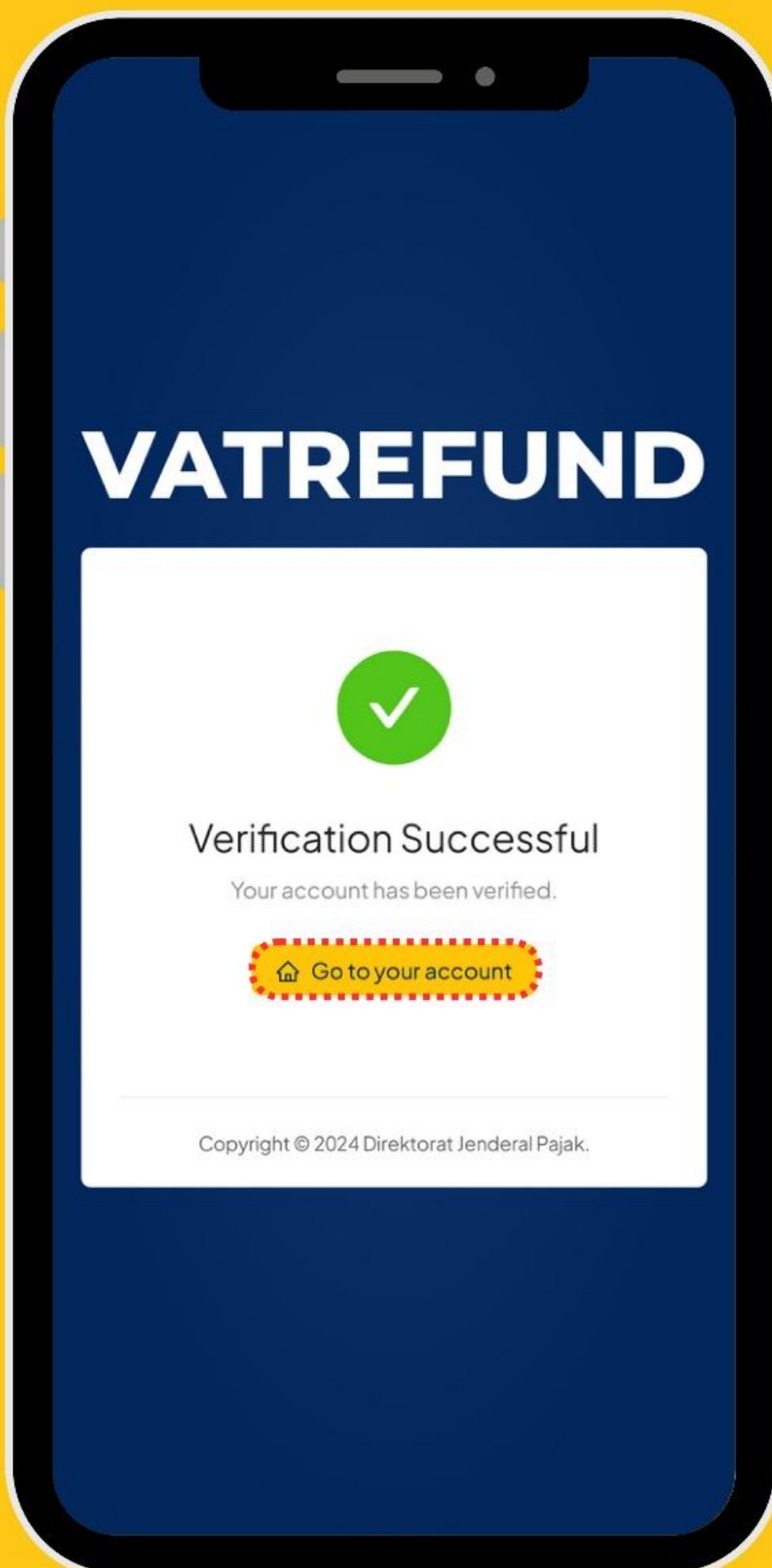


check your email and Click **Verify Now** to proceed to next step of the verification process



Create your password, confirm it and click **Submit**

Your account has been verified Check your account by clicking **Go to your account**



REFUND PROCESS

VATREFUND

Sign in to your account

Passport number
ABC1234567 ✓

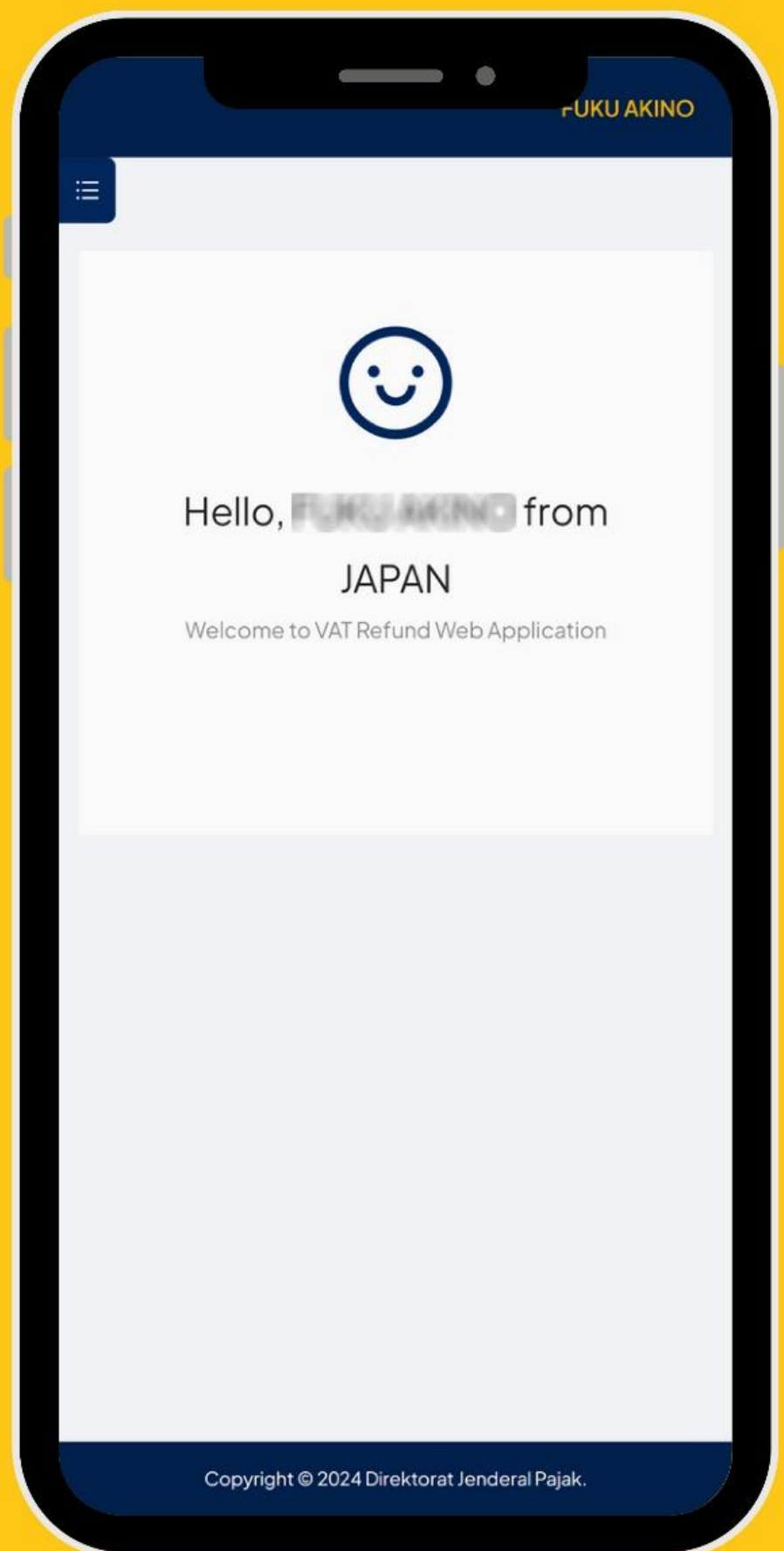
Password
..... ✓

Forgot password?

Sign in

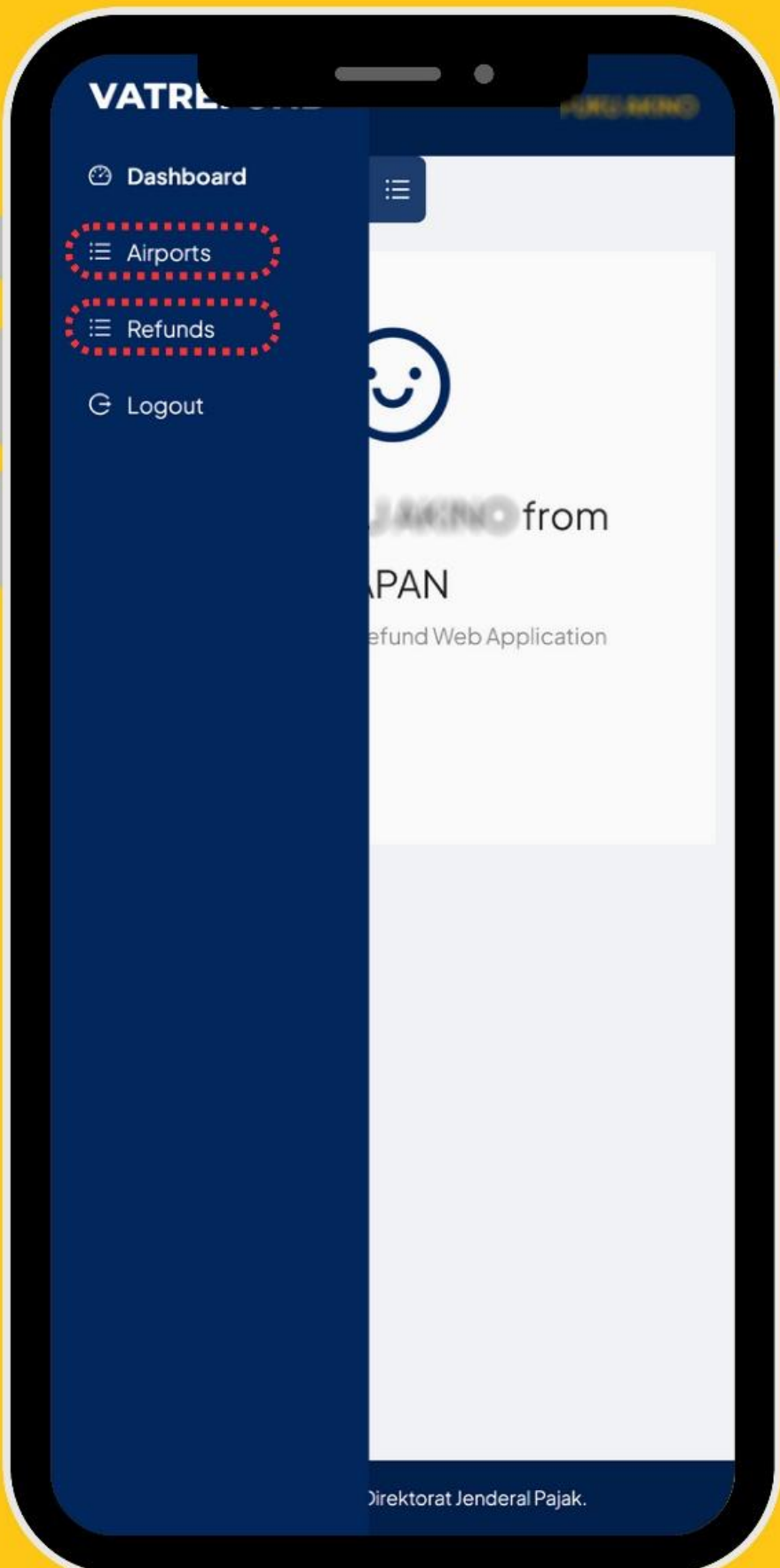
Don't have an account? [Sign up](#)

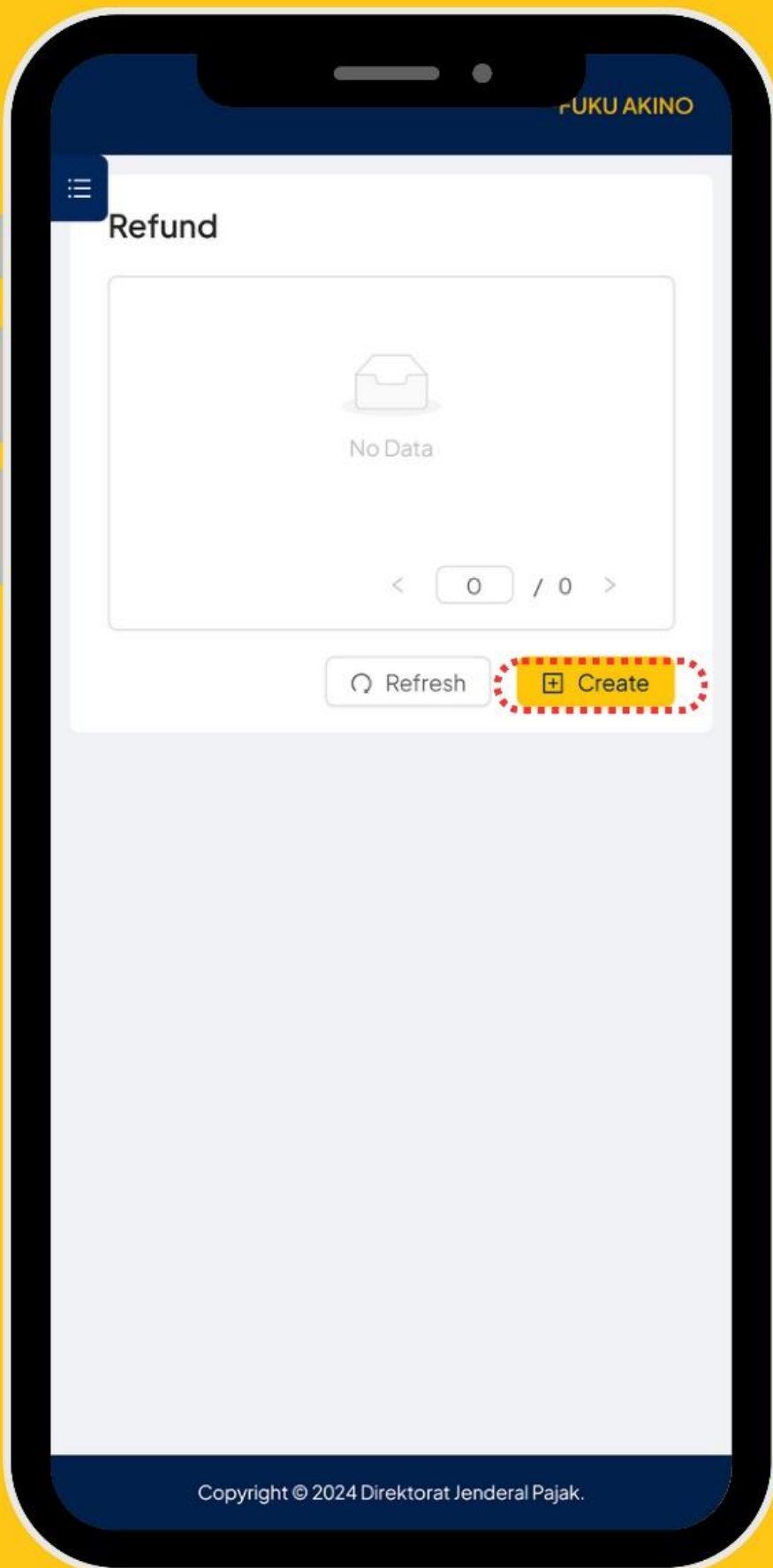
access to : <https://vatrefundapp.pajak.go.id/>
fill in your Passport number and password
and Click **Sign In** to Login to site



There are two main menu:

- **Airport** to see the list of airports
- **Refunds** to initiate refund process

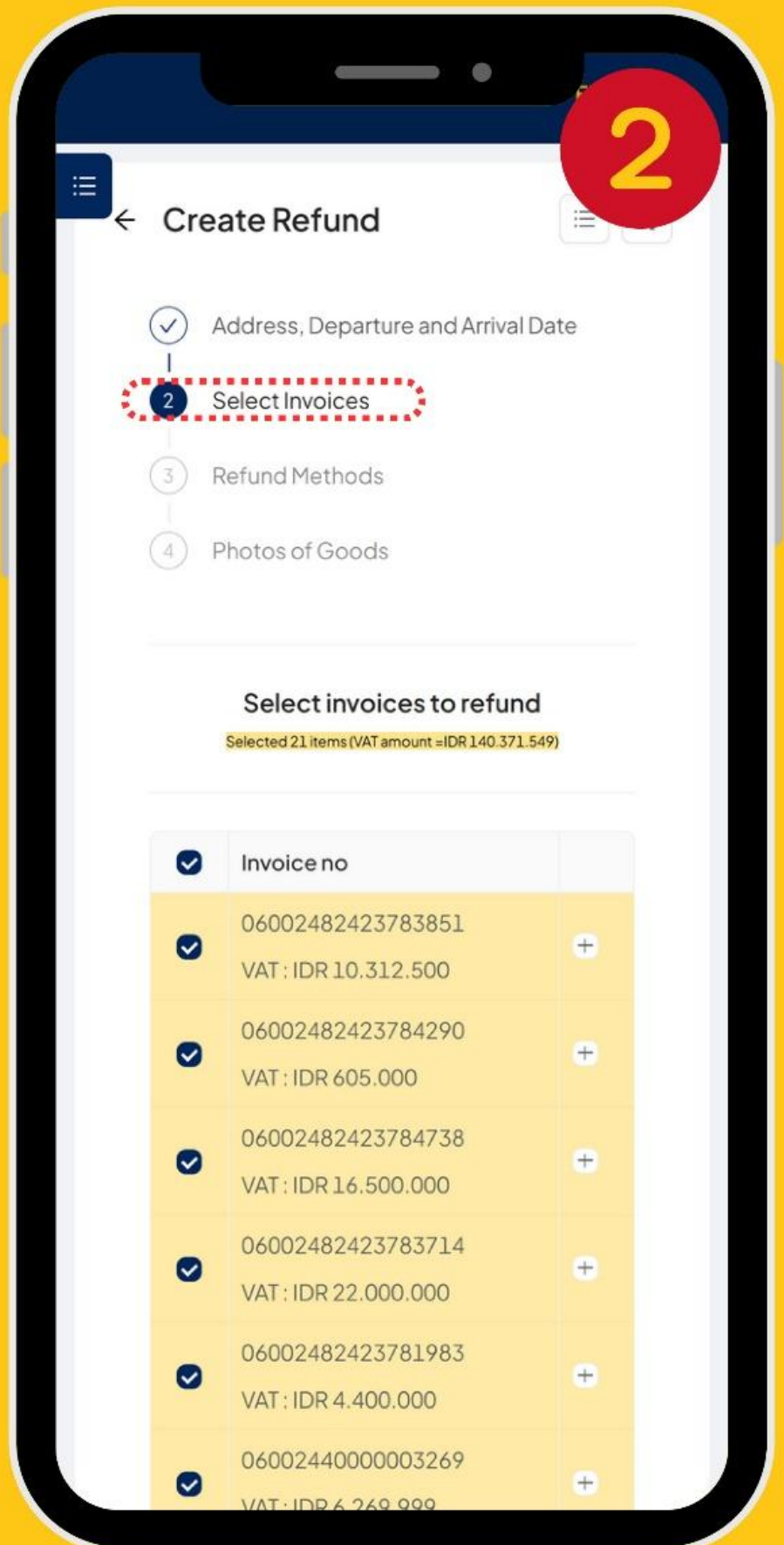
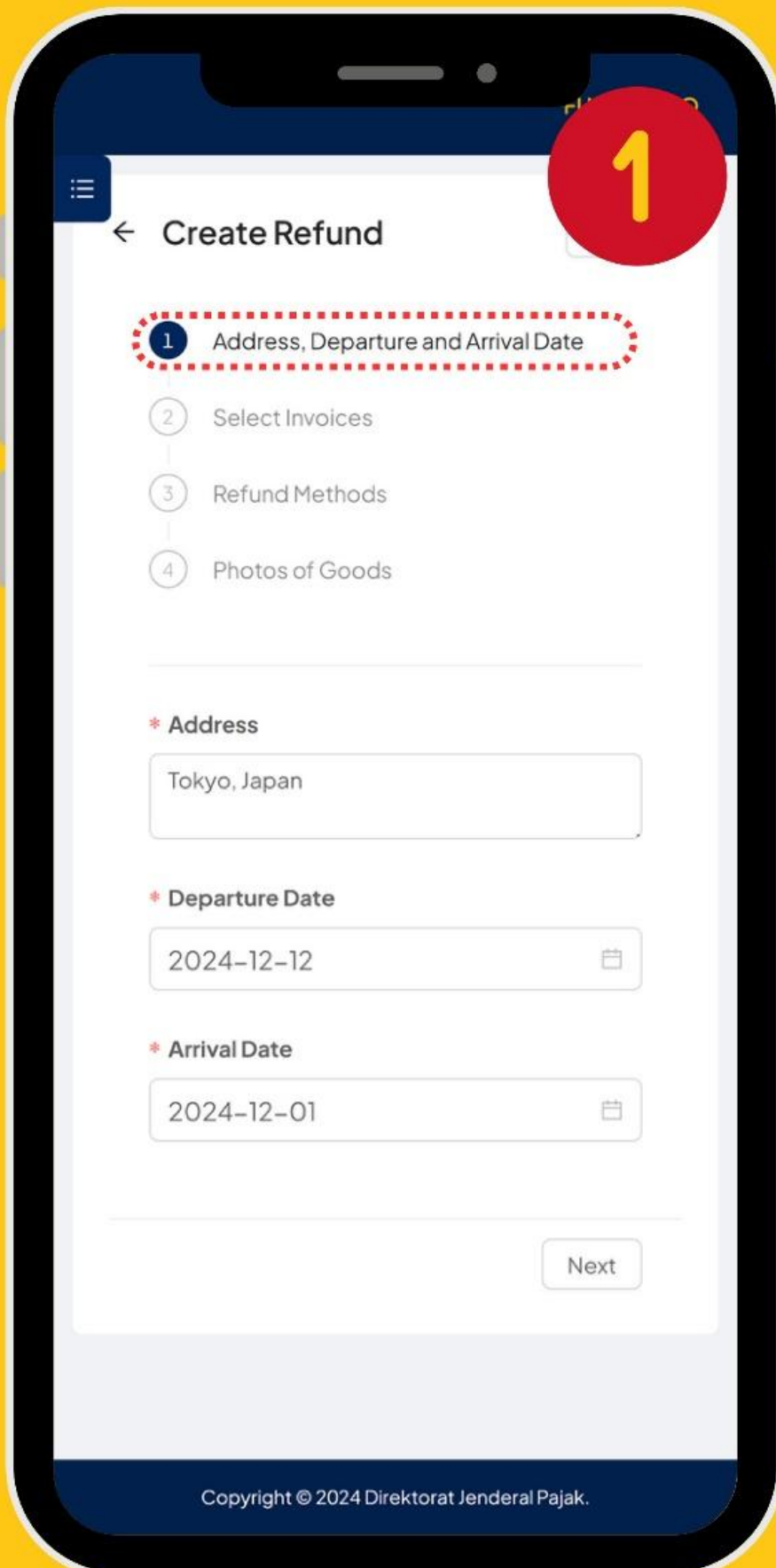




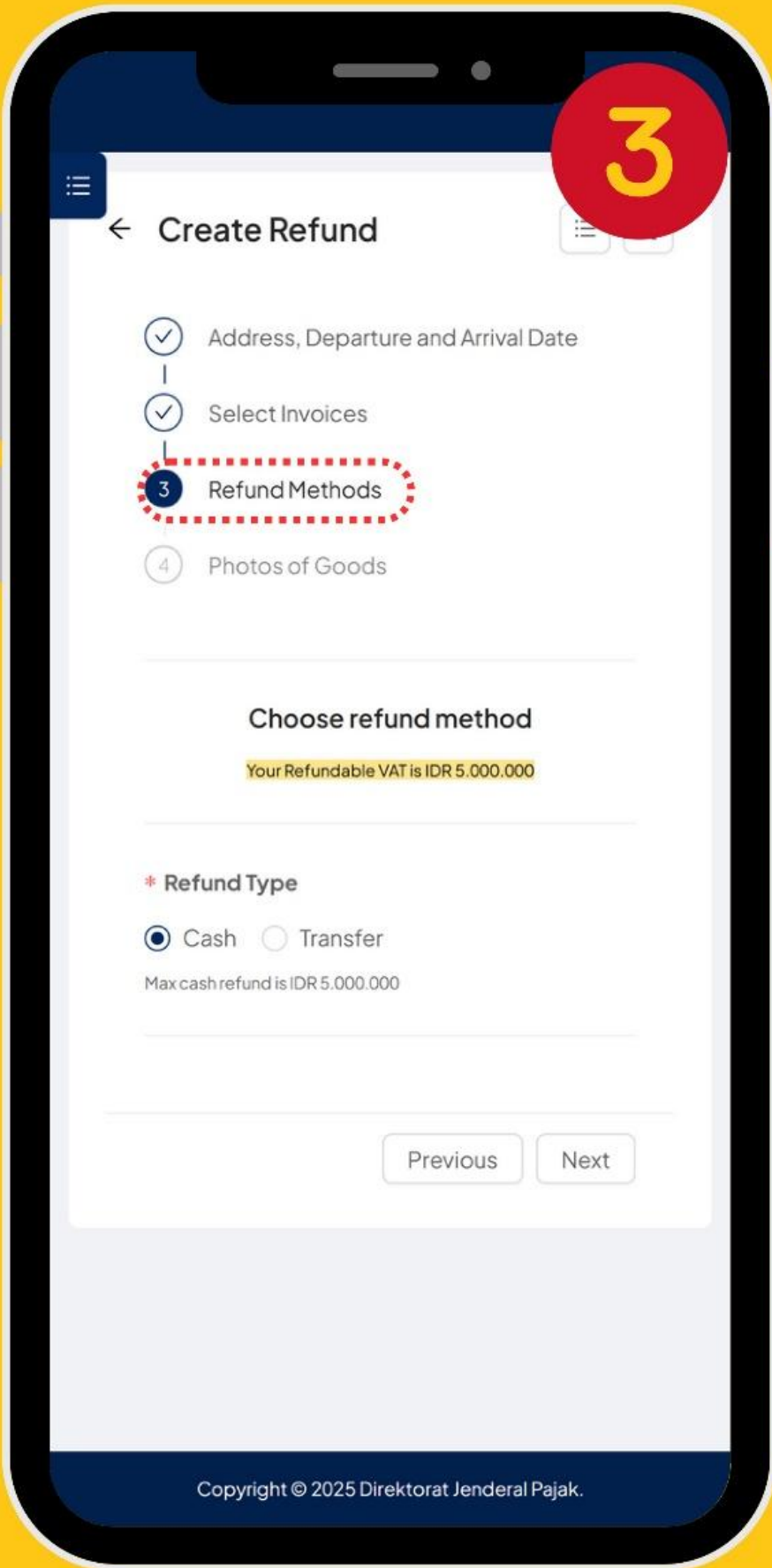
create your refund by clicking **Create button** and you will be redirected to the refund application page

There are four steps to create refund:

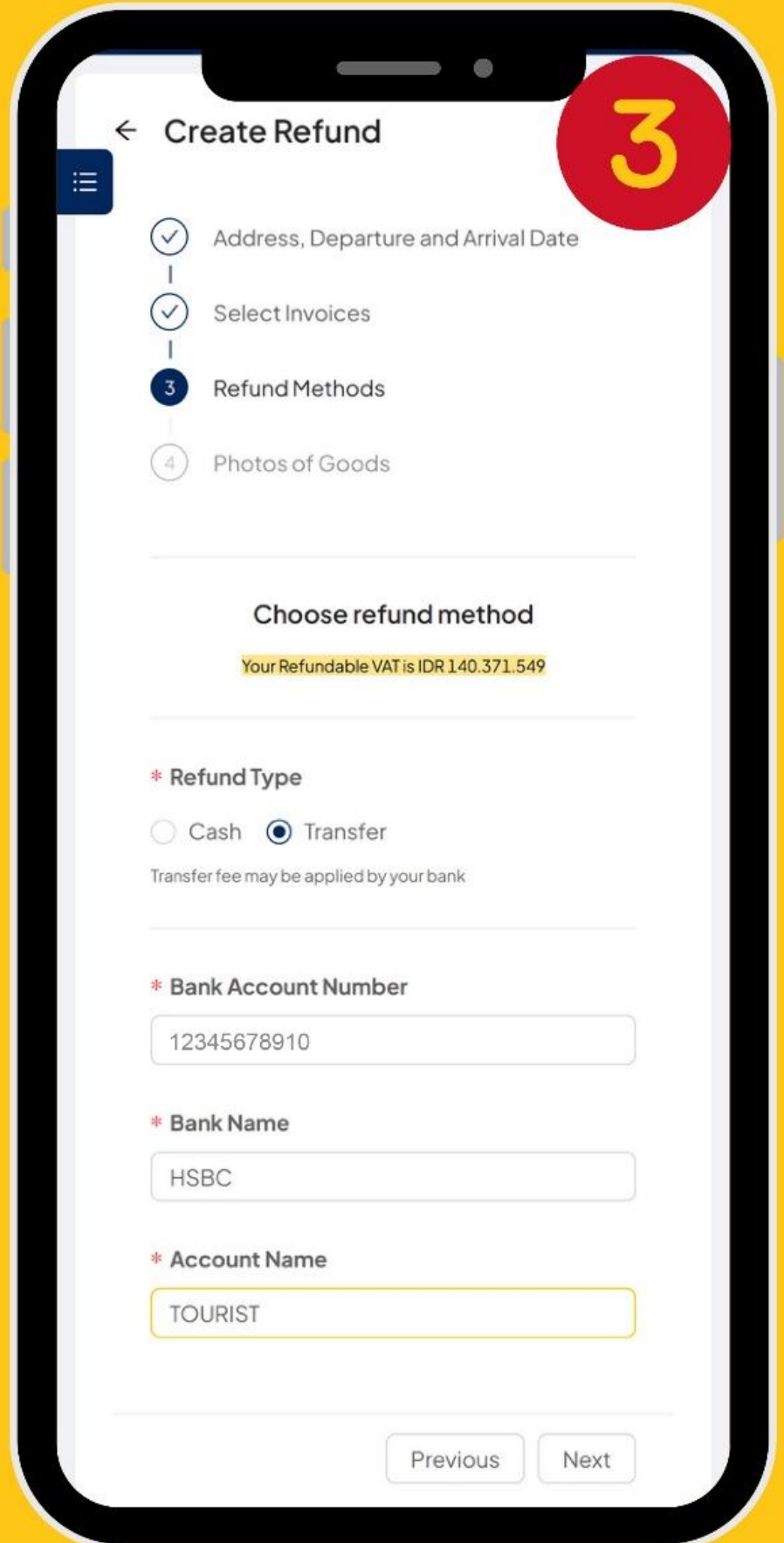
1. Address, departure & arrival Date
2. select invoice
3. choose refund methods (cash or transfer)
*Cash is only available for a maximum amount of five million rupiahs.
4. capture photos of goods by your device, click submit, go to VAT Refund counter and your refund will be verified & processed immediately by our official



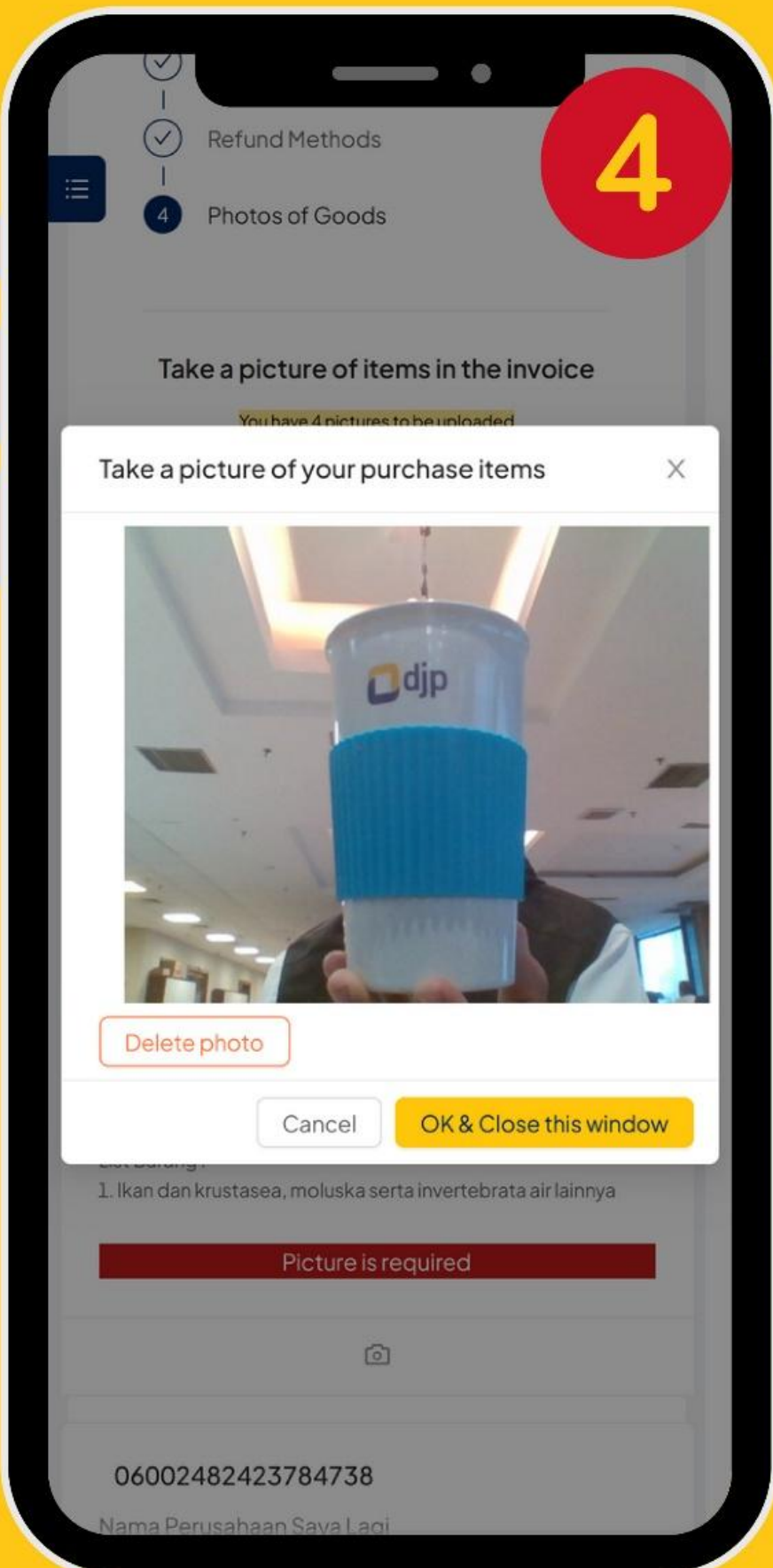
<input checked="" type="checkbox"/>	Invoice no	
<input checked="" type="checkbox"/>	06002482423783851	+
<input checked="" type="checkbox"/>	VAT : IDR 10.312.500	
<input checked="" type="checkbox"/>	06002482423784290	+
<input checked="" type="checkbox"/>	VAT : IDR 605.000	
<input checked="" type="checkbox"/>	06002482423784738	+
<input checked="" type="checkbox"/>	VAT : IDR 16.500.000	
<input checked="" type="checkbox"/>	06002482423783714	+
<input checked="" type="checkbox"/>	VAT : IDR 22.000.000	
<input checked="" type="checkbox"/>	06002482423781983	+
<input checked="" type="checkbox"/>	VAT : IDR 4.400.000	
<input checked="" type="checkbox"/>	06002440000003269	+
<input checked="" type="checkbox"/>	VAT : IDR 6.269.999	

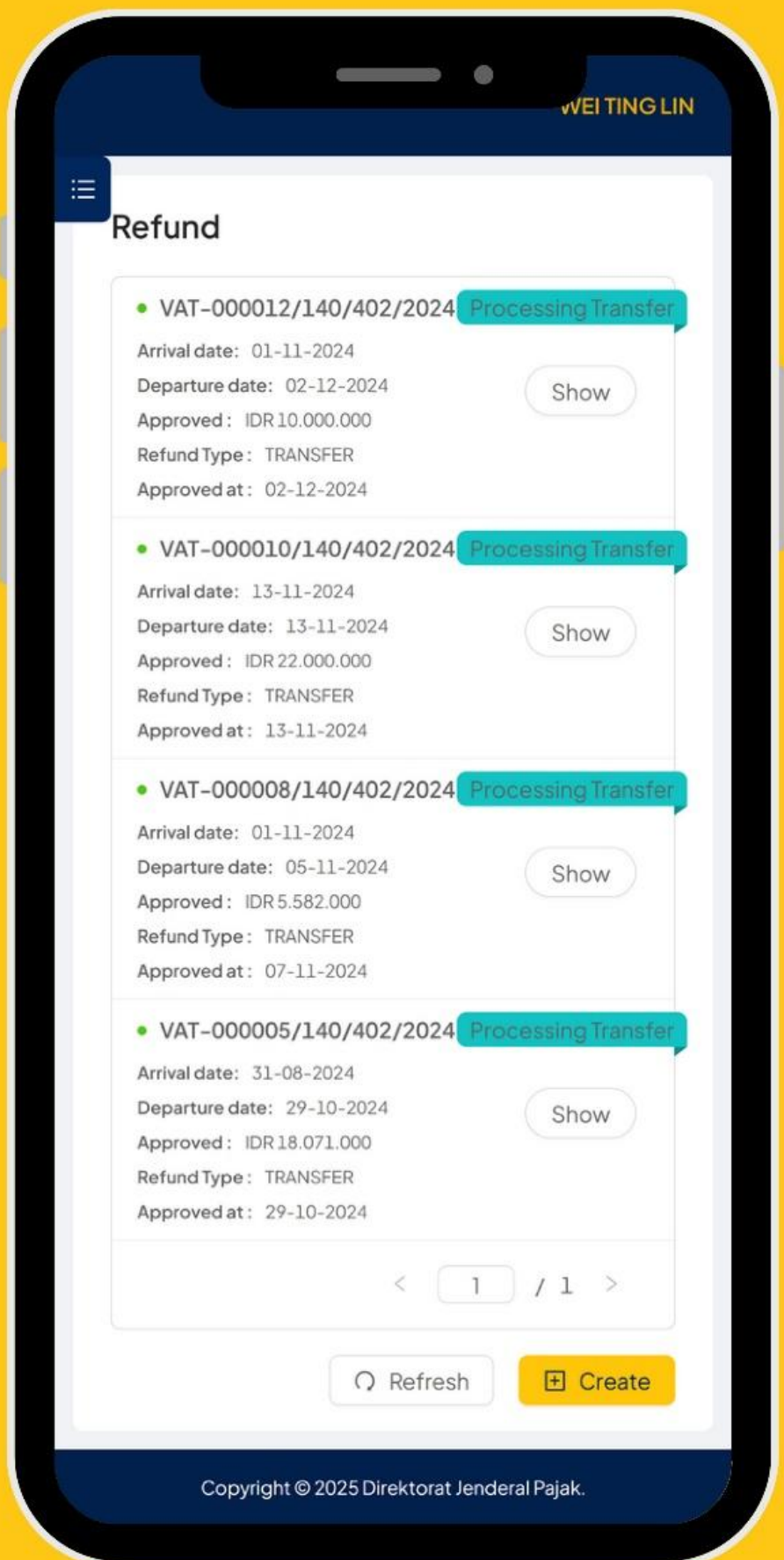
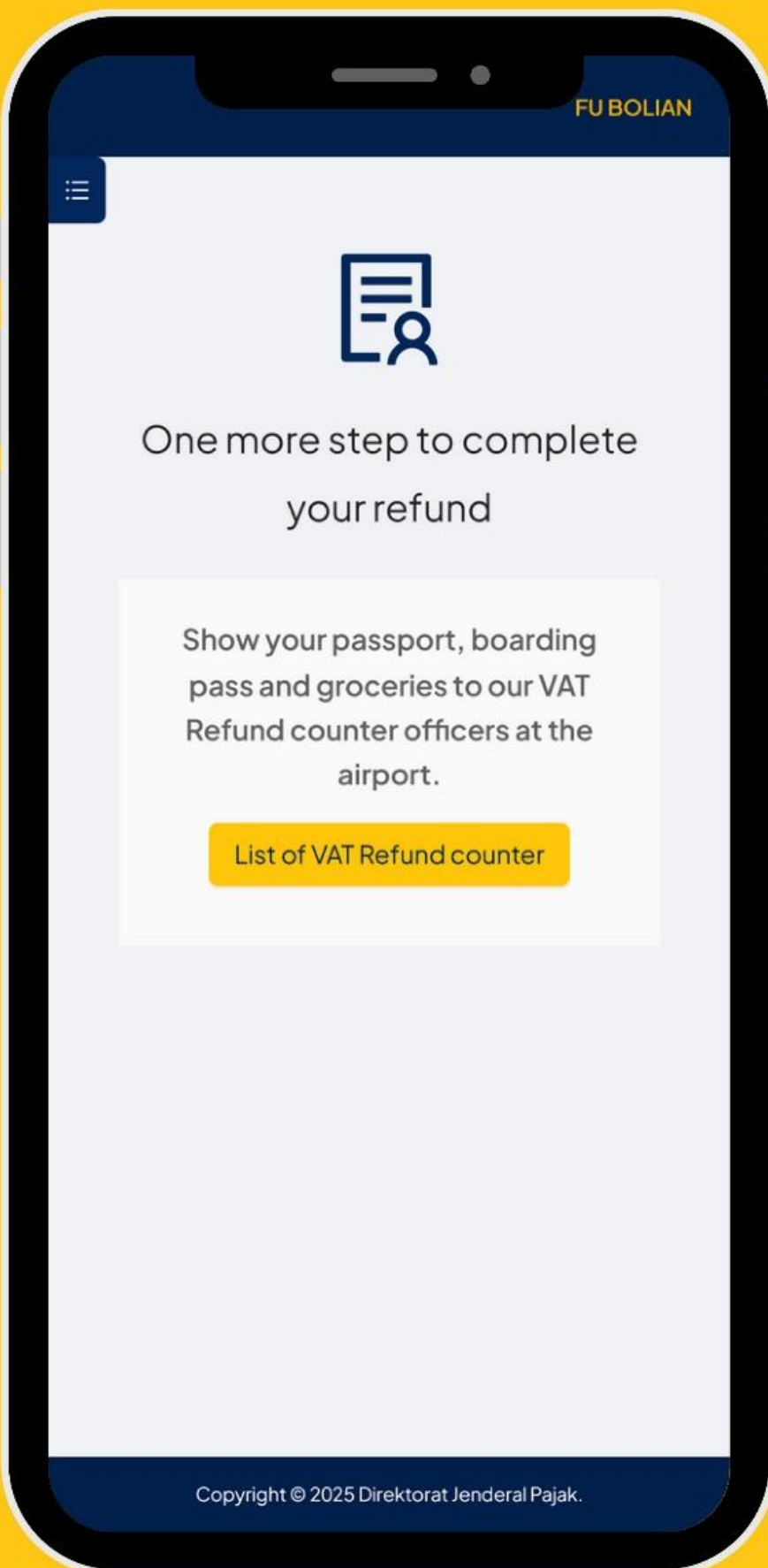
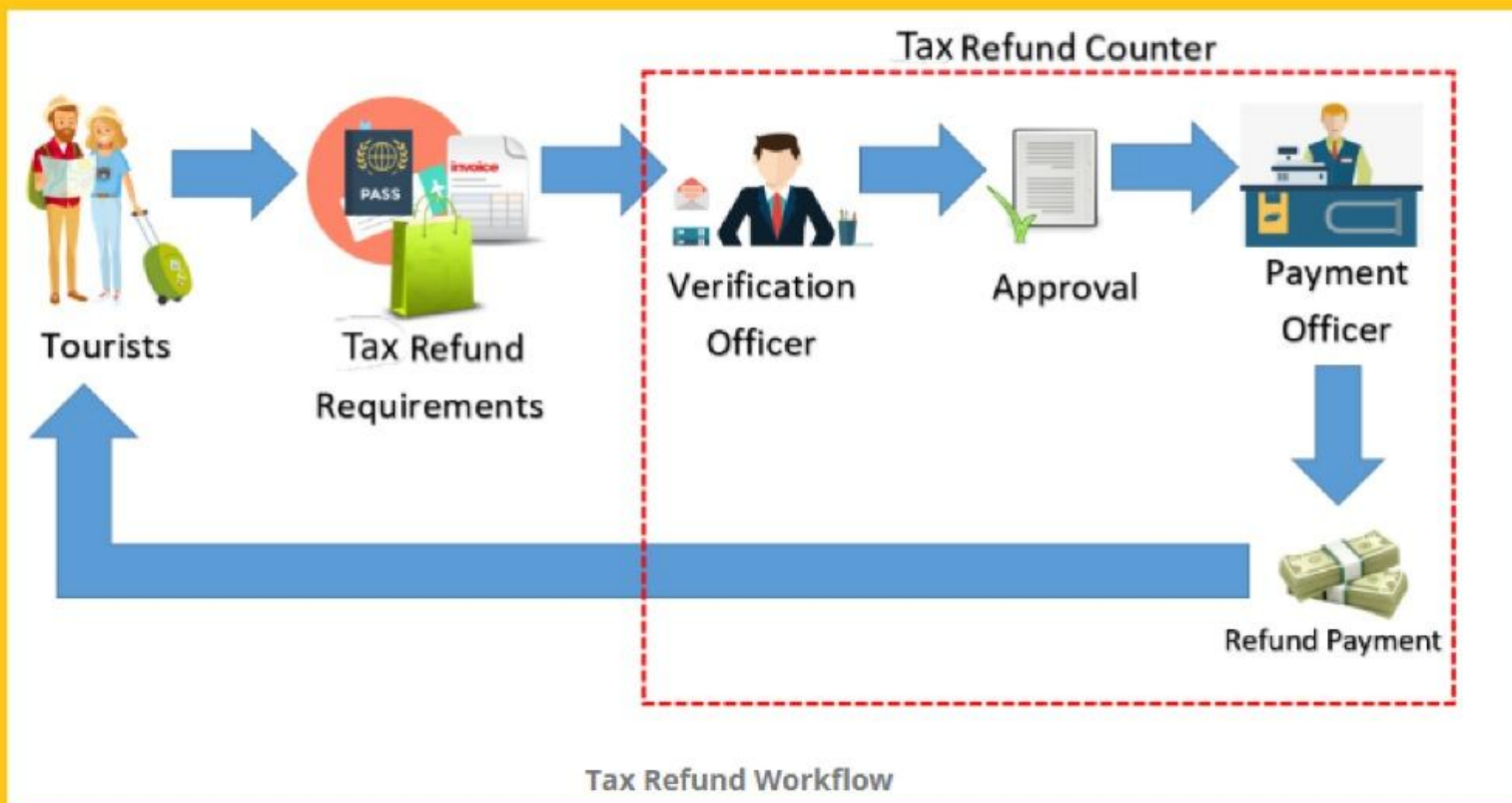


choose refund methods (cash or transfer)
*Cash is only available for a maximum amount of five million rupiahs.



capture photos of goods by your device,
click submit, go to VAT Refund counter and
your refund will be verified & processed
immediately by our official





Your VAT refund request history will be displayed as shown in the image above